



NANHAO (BEIJING) SCIENCE AND TECHNOLOGY CO., LTD.
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Instructions of NH-board warranty

- I:** We guarantee 2 years' warranty of the whole set of NH-board free of charge within limited responsibilities beginning from the day of delivery of the goods. We guarantee one year's warranty of the standard accessories including the power adaptor, USB cable, electronic pen, etc.
- II:** We don't guarantee the warranty when the malfunction or damage is caused as the following conditions:
- ⊙ The malfunction or damage of the appearance caused during the process of the utilization of NH-board such as the vestige, scrape or damage of the surface or frame.
 - ⊙ The malfunction or damage caused when trying to repair, disconnect or modify the products without the authorization of Nanhao (E.g. the users add some software and interface program or change the circuitry themselves.).
 - ⊙ The malfunction or damaged caused when using, storing or installing the products not complying with the manual or in an inappropriate environment (E.g. an improper voltage); when transporting or carrying the products with using the substandard package.
 - ⊙ The malfunction or damage such as rusting, distorting or cracking caused when using the products in an abnormal environment (such as aquosity, acid base, direct solar radiation, electromagnetic interfere, etc.).
 - ⊙ The malfunction or damage caused by accident or other external causes out of control (including man-made accidents, the computer virus, natural disaster, flood, fire, war, violence or other similar accidents.).
 - ⊙ Other unexpected abnormal utilization conditions.
- III:** Nanhao will offer necessary trainings to agents on the NH-board for one or two days free of charge or can also do the training at agents' location due to the actual requirement. The online training is also available for agents.
- IV:** We support 24 / 7 telephone after sales service.
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